Inmarsat FleetBroadband Airtime Agreement
Please fill in sections <u>ALL</u> and email back <u>ALL</u> pages to your dealer

Section 1: Pricing 1830 – All prices in USD($)

AST INTEGRA — The smartest way to manage your data

AST Services - Please refer to www.theastgroup.com/uk/terms for full terms and conditions

All monthly fees are pro-rata for the month of activation, monthly in advance and based on a full billing month at deactivation.

AST Service Fee

AST's Standard Care Package - Includes 24x7 manned Global Customer Support, Extranet and Self-Service Portal, INTEGRA Global IP Network including Resilient and Optimised traffic, firewalling, web filtering, INTERGA See and INTEGRA CyberShield for Intrusion prevention and protection from abnormal connections, Anti-virus and Anti-malware protection.

Monthly Fee	$2.25 per month

INTEGRA See

Real-time visibility of data usage, by service, by data volume across 12 data categories and top 10 Applications and Protocols.

Monthly Fee	Included with AST Service Fee

INTEGRA See+ - Minimum Contract Term – 1 month	Tick if required	

Includes Category expansion to show usage by all Applications with 3 months history.

INTEGRA See+ includes all INTEGRA See features.

Monthly Fee	$5.00 per month

INTEGRA Control Lite - Minimum Contract Term – 1 month	Tick if required	

Includes real-time, automatic data usage threshold alerting (via e-mail) and subsequent blocking at Category level.

INTEGRA Control Lite includes all INTEGRA See+ features.

Monthly Fee	$10.00 per month

INTEGRA Control - Minimum Contract Term – 1 month	Tick if required	

Complete real-time Monitoring, Control and Management of IP traffic including data bandwidth sizing, all at both Category and Application levels.

INTEGRA Control includes all See+ and Control Lite features.

Monthly Fee	$30.00 per month

IRIS: Location Based Services (LBS) – Minimum Contract Term – 1 month (Unit types: Cobham Sailor FB 150, 250 and 500)	Tick if required	

Delivers secure, flexible and accurate asset (terminal) tracking.

The monthly fee includes one user license by default; additional user licenses are available on request via your Account Manager. The following are mandatory for activation: -

IRIS requires a valid email address: _____

Device Name (Friendly name): _____

IMEI (International Mobile Equipment Identity):

The Username and Password for IRIS will be sent to the above email address, together with a user guide. IRIS device and delivery address preferences can be configured via the IRIS portal.

Monthly Fee	$20.00 per month

Static Public IP - Minimum Contract Term – 1 month	Tick if required	

An IP address to allow a terminal to be reached for the internet

Monthly Fee	$30.00 per month

onsatmail - Minimum Contract Term – 1 month	Tick if required	

onsatmail is an email service for use over satellite connections. Using a specialised data transfer protocol designed for data transmission over low bandwidth, it reduces connection time and uses compression to provide a fast and reliable solution

The software is free of charge.

Monthly Fee	$15.00 per month

AST Group Companies
Registered Office: Satellite House, Bessemer Way, Harfreys Industrial Estate, Great Yarmouth, Norfolk NR31 0LX, UK
Registered No: 4965632 England, VAT Registration No: GB 720 1086 83

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FleetBroadband Plans

Please connect me to the following package (options in tables below):

Mandatory Requirements

Plan Term (Months)		Package (MB/GB)	

Optional Extras

Annual in Advance (2 Year Only) (Tick if required)		ISDN/Fax (Tick if required)		Streaming (Kbps)		No. of Multi-Voice Lines	

Annual Plan for Seasonal use

Standard Annual Plan	Annual subscription	$7,031	Annual Allowance	300 MB	Implied MB	$23.44	Out of Allowance MB	$30.90

- All other call charges are as per the standard plan. Single SIM option.
- Minimum period is 1 year, the renewal period starts on the last day of the minimum period and will renew for the same time period, unless moved to another plan or deactivated.

1 Month Minimum Plans	Standard 1 SIM	100MB 1 or 2 SIMs	250MB 1 or 2 SIMs	500MB 1 or 2 SIMs	1GB 1 or 2 SIMs	2.5GB 1 or 2 SIMs	5GB 1 or 2 SIMs	10GB 1 or 2 SIMs	Premium * 1 or 2 SIMs
Monthly Subscription	$598	$1,081	$1,580	$2,106	$2,448	$2,763	$3,238	$4,158	$5,001
Monthly Allowance (MB)	25	100	250	500	1,024	2,560	5,120	10,240	20480*
Data (per MB)									
In Allowance Implied per MB	$23.89	$10.81	$6.31	$4.21	$2.38	$1.08	$0.64	$0.40	$0.25
Out Allowance Charge per MB	$35.85	$16.24	$9.47	$6.31	$3.59	$1.63	$0.96	$0.60	N/A
Voice (per Minute)									
Fixed - Global Rate	$0.57	$0.57	$0.57	$0.57	$0.55	$0.53	$0.47	$0.47	$0.47
Cellular - Global Rate	$0.66	$0.66	$0.66	$0.66	$0.66	$0.66	$0.64	$0.64	$0.64
FB/FO/BGAN/SB/GSPS	$0.74	$0.74	$0.74	$0.74	$0.55	$0.53	$0.47	$0.47	$0.47
Voicemail	$0.74	$0.74	$0.74	$0.74	$0.55	$0.53	$0.47	$0.47	$0.47
SMS									
Per Message	$0.49	$0.49	$0.49	$0.49	$0.32	$0.28	$0.19	$0.19	$0.19

Plan Notes

- 1 month minimum contract term, a full 1 month charge/allowance will only apply if activated on the 1st of the month.
- Customers can move between plans after the minimum term has been reached in line with the next billing period. A new minimum term will apply once moved.
- * A SCAP application form is required to be authorised by Inmarsat before a connection on the Premium plan can be completed, please allow 5 days to process.
- The Premium plan has SAC-C applied in line with Inmarsat's Fair Use Policy. The SAC-C service will employ sophisticated monitoring of the allowance and will vary the Quality of Service (QoS) experienced by an individual connection. Once the full 20GB allowance has been consumed the QoS (speed) will be reduced to 64kbps allowing for further usage but with no overage cost. The service will remain on this level until the start of the next billing period. The Inmarsat Fair Use Policy can be found: https://www.astextranet.com/resources/inmarsat-fup-fbb-ayce/

1 Year Plans	Standard 1 SIM	100 MB 1 or 2 SIMs	250 MB 1 or 2 SIMs	500 MB 1 or 2 SIMs	1 GB 1 or 2 SIMs	2.5 GB 1 or 2 SIMs	5 GB 1 or 2 SIMs	10 GB 1 or 2 SIMs	Premium * 1 or 2 SIMs
Monthly Subscription	$530	$917	$1,341	$1,785	$2,074	$2,342	$2,743	$3,523	$4,238
Monthly Allowance (MB)	25	100	250	500	1,024	2,560	5,120	10,240	20480*
Data (per MB)									
In Allowance Implied per MB	$21.17	$9.17	$5.35	$3.57	$2.02	$0.91	$0.53	$0.34	$0.21
Out Allowance Charge per MB	$31.71	$13.76	$8.03	$5.35	$3.02	$1.38	$0.79	$0.51	N/A
Voice (per Minute)									
Fixed - Global Rate	$0.57	$0.57	$0.55	$0.49	$0.47	$0.42	$0.42	$0.42	$0.42
Cellular - Global Rate	$0.66	$0.66	$0.66	$0.66	$0.66	$0.57	$0.57	$0.57	$0.57
FB/FO/BGAN/SB/GSPS	$0.74	$0.64	$0.55	$0.49	$0.47	$0.42	$0.42	$0.42	$0.42
Voicemail	$0.74	$0.64	$0.55	$0.49	$0.47	$0.42	$0.42	$0.42	$0.42
SMS									
Per Message	$0.49	$0.42	$0.34	$0.28	$0.25	$0.17	$0.17	$0.17	$0.17

Plan Notes

- Minimum period is 1 year, the renewal period starts on the last day of the minimum period and will renew for the same time period, unless moved to another plan. or deactivated. Exception to this is the standard plan which will continue on a month to month basis once the minimum term is completed.
- A service can be upgraded at any time or in line with the next billing period. A new minimum period will apply once upgraded. For mid-month upgrades, the initial package will remain chargeable and the new subscription and allowance will be prorated.
- An Early Termination Fee (ETF) will apply if the service is deactivated or downgraded before completing the Minimum Contract Period.
- The ETF charge will be the monthly subscription charge times the number of months to complete the minimum term or 3 months, whichever is the lowest.
- * A SCAP application form is required to be authorised by Inmarsat before a connection on the Premium plan can be completed, please allow 5 days to process.

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• The Premium plan has SAC-C applied in line with Inmarsat's Fair Use Policy. The SAC-C service will employ sophisticated monitoring of the allowance and will vary the Quality of Service (QoS) experienced by an individual connection. Once the full 20GB allowance has been consumed the QoS (speed) will be reduced to 64kbps allowing for further usage but with no overage cost. The service will remain on this level until the start of the next billing period. The Inmarsat Fair Use Policy can be found: https://www.astextranet.com/resources/inmarsat-fup-fbb-ayce/

2 Year Plans	100 MB 1 or 2 SIMs	250 MB 1 or 2 SIMs	500 MB 1 or 2 SIMs	1 GB 1 or 2 SIMs	2.5 GB 1 or 2 SIMs	5 GB 1 or 2 SIMs	10 GB 1 or 2 SIMs	Premium * 1 or 2 SIMs
Monthly Subscription	$825	$1,206	$1,484	$1,862	$2,108	$2,465	$3,168	$3,815
Monthly Allowance (MB)	100	250	500	1,024	2,560	5,120	10,240	20480*
Annual In-Advance Subscription	$9,889	$14,463	$19,269	$22,348	$25,291	$29,573	$38,003	N/A
Annual In-Advance Allowance (MB)	1,200	3,000	6,000	12,288	30,720	61,440	122,880	N/A
Data (per MB)								
In Allowance Implied per MB	$8.24	$4.82	$2.97	$1.81	$0.81	$0.49	$0.30	$0.19
Out Allowance Charge per MB	$12.36	$7.24	$4.82	$2.72	$1.23	$0.72	$0.47	N/A
Voice (per Minute)								
Fixed - Global Rate	$0.55	$0.53	$0.47	$0.42	$0.42	$0.42	$0.42	$0.42
Cellular - Global Rate	$0.64	$0.64	$0.64	$0.57	$0.57	$0.57	$0.57	$0.57
FB/FO/BGAN/SB/GSPS	$0.62	$0.53	$0.47	$0.42	$0.42	$0.42	$0.42	$0.42
Voicemail	$0.62	$0.53	$0.47	$0.42	$0.42	$0.42	$0.42	$0.42
SMS								
Per Message	$0.40	$0.32	$0.26	$0.17	$0.17	$0.17	$0.17	$0.17

Plan Notes

• Minimum period is 2 year, at the end of the minimum period the service will automatically be moved to the 1 year plan unless a request is received to renew of a further 2 year period, to another plan or deactivated.

• A service can be upgraded at any time or in line with the next billing period. A new minimum period will apply once upgraded. For mid-month upgrades, the initial package will remain chargeable and the new subscription and allowance will be prorated.

• An Early Termination Fee (ETF) will apply if the service is deactivated or downgraded before completing the Minimum Contract Period.

• The ETF charge will be the monthly subscription charge times the number of months to complete the minimum term or 6 months, whichever is the lowest.

• Annual Subscription, pay one fee and have access to all the data which can be used at any time during the Annual period. Any unused data at the end of the Annual period is lost.

• A SCAP application form is required to be authorised by Inmarsat before a connection on the Premium plan can be completed, please allow 5 days to process.

• The Premium plan has SAC-C applied in line with Inmarsat's Fair Use Policy. The SAC-C service will employ sophisticated monitoring of the allowance and will vary the Quality of Service (QoS) experienced by an individual connection. Once the full 20GB allowance has been consumed the QoS (speed) will be reduced to 64kbps allowing for further usage but with no overage cost. The service will remain on this level until the start of the next billing period. The Inmarsat Fair Use Policy can be found: https://www.astextranet.com/resources/inmarsat-fup-fbb-ayce/

Shared Corporate Allowance Package (SCAP) - 12 and 24 Month Plans (Billed Monthly)	1.5GB 1 or 2 SIMs 12 months	5GB 1 or 2 SIMs 12 months	9GB 1 or 2 SIMs 12 months	2GB 1 or 2 SIMs 24 months	6GB 1 or 2 SIMs 24 months
Monthly Subscription **(Per Vessel)**	$2,565	$3,011	$3,903	$2,677	$3,234
Monthly Allowance (MB)	1536	5,120	9,216	2,048	6,144
Data (per MB)					
In Allowance Implied per MB	$1.66	$0.59	$0.42	$1.30	$0.53
Out Allowance Charge per MB	$2.49	$0.89	$0.62	$1.97	$0.77
Voice (per Minute)					
Fixed - Global Rate	$0.47	$0.42	$0.42	$0.42	$0.42
Cellular - Global Rate	$0.66	$0.57	$0.57	$0.57	$0.57
FB/FO/BGAN/SB/GSPS	$0.47	$0.42	$0.42	$0.42	$0.42
Voicemail	$0.47	$0.42	$0.42	$0.42	$0.42
SMS					
Per Message	$0.25	$0.17	$0.17	$0.17	$0.17

Plan Notes

• These plans have a 12 or 24 month minimum contract term. Standard billing rules apply. Customers may upgrade at any time in line with the next billing period. A new minimum term will apply once moved.

• There will be early termination charge for early deactivation or plan downgrade. This will be the monthly subscription charge times the number of months to complete the minimum term or 3 months (for a 12 month term plan) or 6 months (for a 24 month term plan) whichever is the lowest.

• Once a Fleet has 5 or more vessels connected on the same plan then that Fleet can apply for a SCAP. A SCAP application form is required and once authorised by Inmarsat (Please allow 5 days for this process) the vessels can be moved into a SCAP. Each vessel adds the subscription and allowance into the SCAP which can then be shared by all vessels in the SCAP.

• Should the number of connections in the SCAP drop below 5 the sharing of the allowance will cease until such time as additional services are added to bring the number back up to the minimum of 5. For clarity each service will draw from its own allowance and overage will apply if its own allowance has been consumed.

• Additional vessels may be added to an existing SCAP on the 1st of a month, if activation is required prior to the 1st the vessel is to be activated on another plan then upgraded on the 1st.

VSAT Back Up Plan	300MB 1 SIM	300MB SCAP
Monthly Subscription **(One SIM Per Vessel)**	$804	$844
Monthly Allowance (MB)	300	300
Data (per MB)		
In Allowance Implied per MB	$2.68	$2.68
Out Allowance Charge per MB	$4.03	$4.03
Voice (per Minute)		
Fixed - Global Rate	$0.55	$0.55
Cellular - Global Rate	$0.66	$0.66
FB/FO/BGAN/SB/GSPS	$0.55	$0.55
Voicemail	$0.55	$0.55
SMS		
Per Message	$0.34	$0.34

Plan Notes

•1 month minimum contract term, a full 1 month charge/allowance will only apply if activated on the 1st of the month.

• The VSAT Plan is to be used only as a secondary/complementary service and only when integrated with an associated VSAT service on the same vessel which is active and operational. The VSAT must be capable of both sending and receiving data, have adequate VSAT coverage.

• The VSAT Plan is to be used only when the VSAT service is not available for data services.

• Inmarsat reserves the right to immediately temporarily throttle/suspend or deactivate any service that it determines is not being used as above and/or, in Inmarsat's sole judgement, if it determines that such service constitutes a threat to the integrity of the Network including its ability to serve other customers.

• Once a Fleet has 5 or more vessels connected that Fleet can apply for a Shared Corporate Allowance Package (SCAP). A SCAP application form is required and once authorised (Please allow 5 days for this process) the vessels can be moved into a SCAP. Each vessel adds the subscription and allowance into the SCAP which can then be shared by all vessels in the SCAP.

• **The VSAT Plan is subject to Inmarsat's Fair Access Policy, please click this link and read carefully.**
https://www.astextranet.com/resources/inmarsat-fbb-vsat-fap/

• Should the number of connections in the SCAP drop below 5 the sharing of the allowance will cease until such time as additional services are added to bring the number back up to the minimum of 5. For clarity each service will draw from its own allowance and overage will apply if its own allowance has been consumed.

• Data Allowance for a SCAP = Monthly Allowance per SIM multiplied by Number of SIMs in the SCAP.

• Services activated mid month will be billed as a standard plan and will be added to the DSG in line with the bill run.

Other Call Types - For All Plans

ISDN (per Minute)	
HSD and Fax	$6.79
Streaming (per Minute)	
8 Kbps	$0.59
16 Kbps	$1.17
24 Kbps	$1.74
32 Kbps	$4.86
64 Kbps	$6.60
128 Kbps	$19.39
256 Kbps	$38.78

Mobile to Mobile (per Minute)	Voice	ISDN
BGAN/FB/SB/GSPS	N/A	$6.62
Fleet/Swift Voice/HSD	$2.36	$15.12
Aero Voice	$4.63	$15.12
Iridium	$10.40	$15.12
Thuraya Voice	$4.73	$15.12
Other MSS Carriers	$6.52	$15.12
Emergency 505	$0.00	$0.00

Other Charges - For All Plans

Multi-Voice - One-off charge	
• Multiple voice lines can be added to a subscription for a one off fee. FB150 can support 4 lines, FB250/500 can support 9 lines. • Additional hardware is required and call charges are the same as for normal voice calls within the relevant plan chosen. Please contact your Account Manager for more information.	$70.00

Notes That Apply To All Plans

- There are no activation or reactivation fees on any plans.

- If a plan is shown as supporting 2 SIM cards, both SIMs share the same allowance. The SIM cards must be on the same vessel.

- All plans include a Standard IP data allowance. All other call types are charged in addition. Once the data allowance has been used, the out of allowance rate will apply.

- Monthly subscription charges are prorated in the month of activation, are charged in advance and will be charged a full billing month on deactivation regardless of what date in the month the service is deactivated.

- If a connection is made in the middle of a calendar month both the subscription fee and allowance is pro-rated.

- There is no rollover of unused data.

- Some FleetBroadband Terminals use Packet-Switched Voice (Voice over IP) in addition to, or instead of, traditional Circuit Switch Voice, in the event PS call type is used the charge type will be Voice to Fixed - Global Rate.

- Linked to the above, to allow for the Packet Switched PS Voice all new connections will have a new APN when activated (there is nothing for the customer to do).

- Some terminals can also use Inmarsat Multi-voice; if a customer requires Multi-voice the PS APN will need to be removed first. Terminals cannot have both PS Voice and Multi-voice.

- The Intellian 250 terminal only supports PS voice; and therefore this terminal cannot support Multi-voice.

Section 2: Vessel Details

ALL fields are mandatory for commercial vessels over 100GRT and for all vessels without an IMO number.
If the above does not apply, then only fields marked with an * need to be completed.

SIM ID No.

Region of usage*: _____ (Where the service will be used, example Europe, Americas, Africa etc.)

Vessel Name*: _____   Country of Registration*: _____

Call Sign*: _____   Vessel Type*:   Fishing   Leisure

MMSI*: _____   Vessel Type/Industry*

(**Must specify if not above**, examples: Oil & Gas, Aid, Government)

Self Propelled*:   YES   NO   Sea Going*:   YES

Gross Tonnage (if over 100 GRT)*: _____   Home Port*: _____

Registered Port*: _____   IMO Number: _____

Year of Manufacture: _____   Passengers and Crew:* _____

Section 3: Vessel Emergency Contact Details

Please note all fields are mandatory for activation

Emergency Contact Forename(s): _____   Address: _____

Emergency Contact Surname: _____   _____

Emergency Telephone: _____   _____

Fax: _____   _____

E-Mail: _____   Postcode: _____

Section 4: Market Sector

Please advise which market sector the service is going to be associated to, **mandatory for activation:**

Agriculture	Aid and NGOs	Financial Services - Banking	Cable Layer	Civil Government
Construction	Cruise	Dredger	Education	Environmental Monitoring
Fishing	Government Health or Education	Healthcare	Financial Services - Insurance	Leisure
Limited Ground Test	Local Government	Manufacturing	Media	Merchant
Military Government	Mining	National Government	Offshore Supply Vessels	Oil and Gas
Passenger or Ferry	Retail and Wholesale Trade	Super-Yachting	Transportation and Logistics	Travel and Tourism
Tug Boat	Utilities	If the market sector for this connection is not listed, please select nearest alternative		

Section 5: Personal Details: Invoice Address / Credit Card registered address

By completing this section, I acknowledge that this information may be used to make a search with a Credit Reference Agency, we will keep a record of that search.

Title: _____ PO or Ref No: _____

Forename(s): _____ Surname: _____

Company: _____ Co Reg No: _____

VAT Number: _____ Telephone: _____

Address: _____ Town/City _____

Country _____ Postcode: _____

VAT-registered applicants: Must provide a valid VAT number. If this is not provided VAT will be charged and proof of address will be required in the format of a copy of a bank statement or utility bill.

Private individuals / non-VAT registered applicants: Must provide proof of address: **Bank Statement**   **Utility Bill**

Section 6: Communication Delivery Addresses

AST require email addresses to enable efficient communications. All email addresses will be treated in strictest confidence and held only in secure systems fully compliant with latest Data Protection legislation: **One of each address is mandatory to create an account.**

Billing email address   **Accounts Payable email address**   **Notification email address**

_____   _____   _____

Billing address is used to provide you with your bill (invoice).
Accounts Payable address is used for credit control communications.
Notification address is used to provide you with important information regarding any changes that may affect your account such as, but not limited to, contractual communication, dispute resolution and legal matters. This email address will be used as the default to create your account on MY AST Portal.

The notification email address will also be used to create an account on the AST Extranet. The AST Extranet gives you access to a complete information sharing platform that provides you with product and service related information, as well as the latest news.

The email address is used to send important information such as service/portal outage notifications, network changes etc. You can unsubscribe to the AST Extranet but please consider this as you will stop receiving important notifications which may be business critical.

The notification email address will be used to provide you with product and service information, promotions, AST sponsored events and new technologies which we feel will benefit your business. If you wish to receive these communications, please tick here.

Section 7: Payment Method

Consolidated/Group Invoice: If more than one service is registered by the above company/individual, AST will create one consolidated/group invoice. If you would prefer not to have this new service added to the group invoice, please tick here.

Payment of invoices: Invoices will be raised in US Dollars, if you would prefer to pay the total in Euro or Sterling please tick box as appropriate. AST's Exchange Rate Policy will apply as per our standard terms and conditions.   **€**   **£**

UK Customers paying in £ Sterling: If your preferred method of payment is by Direct Debit please tick here for an application form.

Customers who wish to pay by Credit Card: If your preferred method of payment is by Credit Card through AST's secure payment system please provide a contact telephone number to enable us to call you: _____

If you have previously provided Credit Card details for another connection and wish to use these again for this connection please confirm the following:

/

Last 4 digits of card no: **Expiry Date:**

If you require a credit account, please contact your Account Manager.

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Section 8: Monitor/Suspend - Data monitoring is not used if service is subscribed to INTEGRA Control

- AST offer 5 monitoring alerts **per period** (period = billing period monthly) with an option to suspend. AST can not monitor Annual Period/Plans
- This service is offered to assist with usage control however, if because of system failure or any other reason outside of our control a report is not generated, all usage will be invoiced and due for payment as per clause 3 of our Terms and Conditions.
- We recommend that a suspension limit is set to stop further usage once the service reaches the set limit in any given period; $5000 has been set as a default please amend as appropriate.
- Spend $US alerts are triggered once the entire monthly bundle has been consumed. CDRs within bundle are zero rated.
- For a SCAP, these options can be applied at the SCAP level and individual SIM level.
- To restrict unwanted usage please refer to the checklist for controlling your traffic, available on request.
- Alternatively, please contact our Global Customer Support team for assistance on +44 (0) 1493 441485.

In the case that automatic suspension of the service takes place, please contact AST to have the service unsuspended - It will NOT automatically unsuspend at the start of the next period.

Alert Levels - Up to five notification alerts can be set per period:

1	Spend $US _____	Voice (Mins) _____	Data (MB) _____	Streaming (Mins) _____
2	Spend $US _____	Voice (Mins) _____	Data (MB) _____	Streaming (Mins) _____
3	Spend $US _____	Voice (Mins) _____	Data (MB) _____	Streaming (Mins) _____
4	Spend $US _____	Voice (Mins) _____	Data (MB) _____	Streaming (Mins) _____
5	Spend $US _____	Voice (Mins) _____	Data (MB) _____	Streaming (Mins) _____

Suspend Options – The $US spend will suspend the SIM card. Voice/data/streaming will suspend the service type only:

Spend $US _____   Voice (Mins) _____   Data (MB) _____   Streaming (Mins) _____

Please nominate an email address for notification: _____

Section 9: AST INTEGRA Network & Firewall Rules

The AST INTEGRA network provides several benefits to help manage your traffic (stated below). Customer preferences (rules) can be applied to block all or certain types of traffic, or to/from specific destinations. If your requirement is not covered by the options below, please contact our Global Customer Support team at globalcustomersupport@theastgroup.com or call on +44 (0) 1493 441485.

- INTEGRA See, INTEGRA See+, INTEGRA Control Lite & INTEGRA Control.
- Public dynamic and static IP addressing.
- Optimised internet routing using multiple Tier 1 providers.
- Advanced firewalling – Inbound/outbound/IP address/port rules and pre-built templates.
- Intrusion prevention – Inspection of all IP traffic for malware, vulnerabilities, etc.
- Web filtering, security, and optimisation – Category blocking, deep inspection of web traffic and optimisation.
- High bandwidth content blocking.
- Major update sites filtered/blocked.
- Usage reporting and alerting.
- Secure FTP account with storage
- Fully resilient infrastructure, monitored 24 x 7 x 365.
- X3 Points of presence – London, New York & Sydney in world-class data centres.
- Various inter-connect options via global telco's.

Home POP

Selecting your Home POP dictates where your IP traffic breaks out of the Integra network and onto the internet. Your traffic will appear on the internet with a public IP address specific to the region. Internet services will be able to detect the region and may display different content based on this selection. The default option is London, selecting any other option could add additional latency (up to approx. 150ms).

Select POP   **London**   **New York**   **Sydney**

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Registered No: 4965632 England, VAT Registration No: GB 720 1086 83

AST0372_FB_DP_1830_Iss24.0_May23

Firewall Rules

Mobile to Fixed – Outbound rules (E.g. Terminal to the internet) – Default is 'Open'

If no outbound firewall rules exist then the firewall will not restrict any outbound traffic, but standard web filtering policies (Blocking advertisements and software updates, etc) will still be in place.

Please select <u>one</u> option per protocol required for each IP destination

Example of IP address format 10.20.30.40   OR

Example of Network address 10.20.30.0/24

Source IP Address   This will be the terminal IP address (default)

Destination IP Address 1 _____   Destination IP Address 2 _____   Destination IP Address 3 _____

Network Address _____   Network Address _____   Network Address _____

Open – Allows all traffic	☐	Open – Allows all traffic	☐	Open – Allows all traffic	☐
Closed – Blocks all traffic	☐	Closed – Blocks all traffic	☐	Closed – Blocks all traffic	☐
Internet only	☐	Internet only	☐	Internet only	☐
Email only	☐	Email only	☐	Email only	☐
onsatmail only	☐	onsatmail only	☐	onsatmail only	☐

Fixed to Mobile – (e.g. Internet to terminal) - Default is 'Blocked' (requires Static Public IP)

Inbound rules to allow traffic from the internet are only applicable to terminals with Public Static IP addresses.
Inbound rules can be applied as above. If required, please contact the Global Customer Support team.

Section 10: Agreement to Terms and Conditions

By signing this document, you will be deemed to have read and accepted:-

AST Group Companies Full Terms and Conditions: https://www.theastgroup.com/uk/terms/

Our Global Customer Support team are available 24/7 Telephone: +44 1493 444185 Email: globalcustomersupport@theastgroup.com

The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorised by the company to sign contractual documents.

Signed: _____   **Name:** _____   **Date:** _____ / _____ / _____

INTERNAL USE:

A/C Number:	_____	**A/C Mgr ID:**	_____
Dealer:	_____	**Commission:**	_____
Terms/Deposit: Refundable after 12 months trading	_____	**Manager Sign-off:**	_____