



THIS IS AN INTERACTIVE AGREEMENT
(PLEASE FILL IN THEN DOWNLOAD AND SIGN)



Inmarsat GSPS Pro/Link Monthly Account Airtime Agreement

Please fill in ALL sections and email or fax back ALL pages to your dealer

Section 1: Pricing 4500 – All pricing in USD(\$)			
AST Service Fee - Please refer to www.theastgroup.com/uk/terms for full terms and conditions			
Providing instant access to our industry-leading services including a 24 x 7 manned Global Customer Support desk; and our intuitive and powerful self-service web Portal, My AST Portal, your gateway to managing your services with us.			
Monthly Fee			\$0.75 per month
GSPS Plans			
Please connect me to the following package (options in tables below):			
Plan name	Standard Plan (Pro and Link)		Allowance Plan (Pro only)
Activation	\$27.23		\$0
Monthly Subscription	\$63.53	\$54.45	\$72.60
Minimum Contract Period (Months)	1	24 *	12
Voice Allowance Minutes	10	10	60
Voice (per Minute)			
Fixed - Global Rate	\$0.91		\$0.82
Cellular - Global Rate	\$1.09		\$1.00
BGAN/SB	\$0.91		\$0.82
FB	\$2.72		\$2.72
GSPS	\$1.18		\$1.18
Voicemail	\$0.91		\$0.82
Fleet/Swift	\$2.27		\$2.27
Inmarsat Aero	\$4.45		\$4.45
Iridium	\$9.98		\$9.98
Thuraya	\$4.54		\$4.54
Globalstar	\$7.26		\$7.26
Other MSS Carriers	\$6.26		\$6.26
SMS			
Per Message	\$0.45		\$0.45
Notes			
<ul style="list-style-type: none"> * The 24 month option is only available for the GSPS Isatphone Pro, for clarity this plan cannot be used with the GSPS Isatphone Link Calls from GSPS to Fixed, Cellular, BGAN, FB, SB, GSPS and Voicemail are included in the allowance. Voice rates apply to 2.4 Kbps Data. 			
Regional Plans (Pro only)			Asia Plan
Activation			\$0.00
Monthly Subscription			\$43.56
Voice Allowance per Month (Minutes) ^			10
Minimum Contract Period (Months)			24
Voice (per Minute) for calls made inside region as defined in the notes below			
Out of Allowance Fixed - Global Rate ^			\$1.27
Out of Allowance Cellular - Global Rate ^			\$1.27
BGAN/SB			\$1.27
FB			\$2.72
GSPS			\$1.27
Voicemail			\$1.27
SMS			
Per Message			\$0.45
Voice (per Minute) for calls made outside region as defined in the notes below			
Fixed - Global Rate			\$3.18
Cellular - Global Rate			\$3.18
GSPS to BGAN/FB/SB			\$3.18
GSPS to GSPS			\$3.18
Voicemail			\$3.18
SMS			
Per Message			\$0.45

Voice (per Minute) for all other services	
Fleet/Swift	\$2.27
Inmarsat Aero	\$4.45
Iridium	\$9.98
Thuraya	\$4.54
Globalstar	\$7.26
Other MSS Carriers	\$6.26

Notes

- Voice rates apply to 2.4 Kbps Data.
- ^ Calls to Fixed and Cellular are the only calls that can be used with the allowance - all other calls are charged per the table above.
- 1 month minimum contract term, a full 1 month charge/allowance will only apply if activated on the 1st of the month.
- Customers can move between plans after the minimum term has been reached in line with the next billing period. A new minimum term will apply once moved.
- An Early Termination Fee (ETF) will apply if the service is deactivated or downgraded before completing the Minimum Contract Period.
- The ETF charge will be the monthly subscription charge times the number of months to complete the minimum term
- Please note that although this rate plan covers two services: IsatPhone Pro and IsatPhone Link and each service has its own dedicated SIM version, ie the IsatPhone Pro SIM will not work in an IsatPhone Link.

Geographical Areas Notes:

- The Geographic region of Asia is defined as Japan, Taiwan, Philippines and Indonesia.

Section 2: Market Sector				
Please advise which market sector the service is going to be associated to, mandatory for the activation				
Agriculture	Aid and NGOs	Financial Services - Banking	Cable Layer	Civil Government
Construction	Cruise	Dredger	Education	Environmental Monitoring
Fishing	Government Health or Education	Healthcare	Financial Services - Insurance	Leisure
Limited Ground Test	Local Government	Manufacturing	Media	Merchant
Military Government	Mining	National Government	Offshore Supply Vessels	Oil and Gas
Passenger or Ferry	Retail and Wholesale Trade	Super-Yachting	Transportation and Logistics	Travel and Tourism
Tug Boat	Utilities	If the market sector for this connection is not listed, please select the nearest alternative		

Section 3: SIM Details

SIM ID No. _____

Section 4: Monitor/Suspend

- AST offer 5 monitoring alerts **per period** (period = monthly) with an option to suspend. AST can not monitor Annual Period/Plans.
- This service is offered to assist with usage control, however, if because of a system failure or any other reason outside of our control a report is not generated, all usage will be invoiced and due for payment as per clause 3 of our Terms and Conditions.
- We recommend that a suspension limit is set to stop further usage once the service reaches the set limit in any given period; \$2000 has been set as a default please amend as appropriate.
- Spend \$US alerts are triggered once the entire monthly bundle has been consumed. CDRs within the bundle are zero-rated.
- Alternatively, please contact our Global Customer Support team for assistance on +44 (0) 1493 441485.

In the case that automatic suspension of the service takes place, please contact AST to have the service unsuspended - It will NOT automatically unsuspend at the start of the next period.

Alert Levels - Up to five notification alerts can be set per period:

1	Spend \$US _____	Voice/Data (Mins) _____
2	Spend \$US _____	Voice/Data (Mins) _____
3	Spend \$US _____	Voice/Data (Mins) _____
4	Spend \$US _____	Voice/Data (Mins) _____
5	Spend \$US _____	Voice/Data (Mins) _____

Suspend Options – The \$US spend will suspend the SIM card.

Spend \$US _____ Voice/Data (Mins) _____

Please nominate an email address for notification: _____

Section 5: Personal Details: Invoice Address / Credit Card registered address

By completing this section, I acknowledge that this information may be used to make a search with a Credit Reference Agency, we will keep a record of that search.

Title: _____ PO or Ref No: _____
Forename(s): _____ Surname: _____
Company: _____ Co Reg No: _____
VAT Number: _____ Telephone: _____
Address: _____ Town/City: _____
Country: _____ Postcode: _____

VAT-registered applicants: Must provide a valid VAT number. If this is not provided VAT will be charged and proof of address will be required in the format of a copy of a bank statement or utility bill.

Private individuals / non-VAT registered applicants: Must provide proof of address: Bank Statement Utility Bill

Section 6: Payment Method

Consolidated/Group Invoice: If more than one service is registered by the above company/individual, AST will create one consolidated/group invoice. If you would prefer not to have this new service added to the group invoice, please tick here.

Payment of invoices: Invoices will be raised in US Dollars, if you would prefer to pay the total in Euro or Sterling please tick the box as appropriate. AST's Exchange Rate Policy will apply as per our standard terms and conditions. € £

UK Customers paying in £ Sterling: If your preferred method of payment is by Direct Debit please tick here for an application form.

Customers who wish to pay by Credit Card: If your preferred method of payment is by Credit Card through AST's secure payment system please provide a contact telephone number to enable us to call you: _____

If you have previously provided Credit Card details for another connection and wish to use these again for this connection please confirm the following:

Last 4 digits of card no: _____ Expiry Date: _____ / _____

If you require a credit account, please contact your Account Manager.

Section 7: Communication Delivery Addresses

AST require email addresses to enable efficient communications. All email addresses will be treated in the strictest confidence and held only in secure systems fully compliant with the latest Data Protection legislation: **One of each address is mandatory to create an account.**

Billing email address

Accounts Payable email address

Notification email address

Billing address is used to provide you with your bill (invoice).

Accounts Payable address is used for credit control communications.

Notification address is used to provide you with important information regarding any changes that may affect your account such as, but not limited to, contractual communication, dispute resolution, and legal matters. This email address will be used as the default to create your account on My AST Portal.

The notification email address will also be used to create an account on the AST Extranet. The AST Extranet gives you access to a complete information sharing platform that provides you with product and service related information, as well as the latest news.

The email address is used to send important information such as service/portal outage notifications, network changes, etc. You can unsubscribe to the AST Extranet but please consider this as you will stop receiving important notifications which may be business critical.

The notification email address will be used to provide you with product and service information, promotions, AST sponsored events and new technologies which we feel will benefit your business. If you wish to receive these communications, please tick here.

Section 8: Agreement to Terms and Conditions

By signing this document, you will be deemed to have read and accepted: -

AST Group Companies Full Terms and Conditions: <https://www.theastgroup.com/uk/terms/>

Our Global Customer Support team are available 24/7: Tel: +44 1493 444185 Email: globalcustomersupport@theastgroup.com

The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorised by the company to sign contractual documents.

Signed: _____ Name: _____ Date: ____/____/____

INTERNAL USE:

A/C Number:	_____	A/C Mgr ID:	_____
Dealer:	_____	Commission:	_____
Terms/Deposit: Refundable after 12 months trading	_____	Manager Sign-off:	_____